

# BENEFITS OF NATURAL GAS

Convenient, versatile, plentiful, and resilient – natural gas is known for its many benefits, and more than 177 million Americans have turned to their green energy providers to tap into the fuel source that keeps their lives running – 24 hours a day, 365 days a year – all while saving money in the process.

Natural gas is:

- **DEPENDABLE** – Delivered through reliable underground pipelines directly to your home or business, ensuring a reliable source of energy that's there when you need it. Even during power outages, natural gas consumers can continue cooking and enjoying hot showers, weathering storms in comfort.
- **CLEAN** – Without the worry of spills or leaks, natural gas plays an important role in keeping our environment clean and safe for generations to come. It is also the cleanest burning fossil fuel available to consumers.
- **COST-EFFECTIVE** – Studies show that natural gas is twice as efficient as electricity – and cheaper. In fact, U.S. consumers save an average of more than \$1,000 on energy bills each year by making the switch to natural gas.
- **DOMESTIC** – With over 97% of natural gas produced in the U.S., America's energy dollars stay at home and where we can control it.

## Ready to make the switch?

Contact the LANGD Marketing Team to learn how!

☎ (407) 656-2734 x 307

✉ [marketing@langd.org](mailto:marketing@langd.org)



## CONTACT US!

### Winter Garden

1320 Winter Garden-Vineland Road, Winter Garden, FL  
Main: (407) 656-2734  
Fax: (407) 656-9371  
Office Hours: Monday-Friday, 8 a.m. to 5 p.m.

### Apopka

38 N. Park Avenue, Apopka, FL  
Main: (407) 656-2734  
Fax: (407) 886-6277  
Office Hours: Monday-Friday, 8 a.m. to 5 p.m.  
(Closed 1-2 p.m.)

### Clermont

676 W. Montrose Street, Clermont, FL  
Main: (352) 394-3480  
Fax: (352) 243-3920  
Office Hours: Monday-Friday, 8 a.m. to 5 p.m.  
(Closed 12-1 p.m.)

To stay up-to-date on the latest LANGD news, events and more, follow us on Facebook and LinkedIn, or visit us online at [www.LANGD.org](http://www.LANGD.org).

### Our Mission

"To provide competitive natural gas energy services to all consumers within our market area with a commitment to customer courtesy and care with a high regard for the value of our customers, employees and the communities that we serve."



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## Community Impact Brochure

"Proudly serving Apopka, Winter Garden, Clermont and surrounding communities for over 60 years"

## LOOKING BACK AND MOVING FORWARD: CELEBRATING DECADES OF EXCELLENCE

When I began my tenure as Lake Apopka Natural Gas District's General Manager and CEO in 2008, I could never have imagined the resounding positive impact this great company would have on myself, my family and, most importantly, our valued customers.

In 1957, forward-looking officials from Apopka, Clermont, and Winter Garden recognized the area's need for a domestic, reliable, and cost-effective energy source – natural gas. In the over 60 years since LANGD was founded, we have made it our mission to go above and beyond in providing our customers with the unmatched benefits of natural gas and the exceptional service to go with it.

Now serving over 28,000 customers, LANGD continues to grow its residential and commercial customer base, earn important industry distinctions, and receive national recognition for our service and dedication to customers in our member cities and surrounding communities. We achieved a great deal to be proud of during the last fiscal year, and I'm happy to say that the best is yet to come.

From continuing to see the impacts of our first-ever customer assistance fund, LANGD's Helping Hand, to watching as our team earned national recognition and awards for their outstanding service, to being an active part of our community along the way, I couldn't be prouder of our District employees and trusted board of directors who dedicate their time to ensure we are consistently meeting the highest standard of excellence. To our faithful residential and commercial customers – thank you for trusting us for so many years.

As I reflect on my time as leader of this great company, I am comforted by the outlook for our future. I am happy to know that the tremendous staff and board of directors we have in place, who all value this great community as much as I do, will continue our mission of providing safe, reliable, and resilient natural gas to our more than 28,000 valued customers for decades to come.

Thank you to my Lake Apopka Natural Gas District family and the amazing customers we have been privileged to serve every day. Together, we can look forward to an even brighter future.

**Samuel Davis Jr.**

*LANGD General Manager & CEO, 2008-24*

## COMMUNITY IMPACT & INVOLVEMENT: LANGD'S HELPING HAND

During the 2020-2021 Fiscal Year, LANGD created its first-ever customer assistance fund, LANGD's Helping Hand, to provide financial support to customers who were struggling to keep up with their monthly utility bills.

Nearly three years since its inception, the fund has supported over 70 families with overdue utility bills and is truly a testament to our community's "good neighbor" mentality and the importance of supporting one another through hard times. Today, we encourage all customers, employees, vendors, and other community members to donate to the fund, so that we may continue lending a helping hand to those in need.

Scan the QR code to learn how you can sign up or donate to lend a helping hand today:



## COMMUNITY PARTICIPATION

At LANGD, we see ourselves as more than just a public utility; we want to be a valued member of the community we serve! Throughout 2023, our team demonstrated this commitment to our Apopka, Winter Garden, Clermont, and surrounding neighbors as we participated in a number of impactful community events, including the 2023 Jimmy Crabtree Cancer Fund Family Fun Bowl, the West Orange Chamber of Commerce Economic Outlook Luncheon, the annual Florida Natural Gas Association Symposium & Expo and more.

Our team enjoyed being involved in more than a dozen of these community events over the past year, and we look forward to continuing to participate and being a valued neighbor to our great community for decades to come!

Now with more than 28,000 customers, the District has experienced spectacular growth in recent years. In 2022, we were the third fastest-growing municipally owned natural gas system in the state of Florida, and we are proud to have expanded our customer base by more than 38% over the last five years.

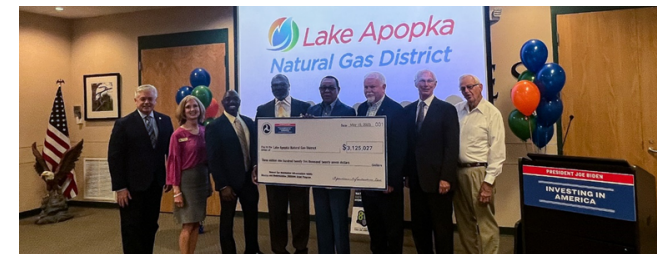


## ANNUAL HIGHLIGHTS

In August, we were honored to welcome U.S. Congressman Daniel Webster to our Winter Garden offices! The visit provided an opportunity for Lake Apopka Natural Gas District staff and our board of directors to meet and discuss the state of natural gas, both in Central Florida and the nation.



In May, the U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration presented Lake Apopka Natural Gas District with a \$3.1 million grant exclusively for community-owned, not-for-profit natural gas distribution utilities. The grant, titled "The Natural Gas Distribution Infrastructure Safety and Modernization Grant Program," provides funding to repair, rehabilitate, or replace natural gas distribution pipeline systems and will help us continue our mission of providing safe and reliable natural gas to our growing customer base. LANGD is proud to be one of only two recipients in Florida awarded this type of grant in 2023.



## AWARD-WINNING SERVICE

The safe delivery of natural gas is the number one priority for every LANGD employee, and the District is proud to boast its recognition with the American Public Gas Association (APGA) Gold System Overall Achievement Recognition (SOAR) Award. The award is APGA's highest honor for natural gas utilities and embodies what we're all about at LANGD, which is the safe and reliable delivery of natural gas to our community.

For the 12th consecutive year, LANGD was also awarded the APGA Safety Award, and for eight consecutive years, LANGD's gas system has been found in 100% compliance with state and federal natural gas pipeline safety rules by the Florida Public Service Commission, a major accomplishment.

Our former CEO and General Manager, Samuel Davis Jr., was also the recipient of the APGA J. Hardie Johnston Service Award, which honors individuals who have served at least 25 years in the natural gas industry and have been active as an APGA member during that time.